



BUSINESS CONTINUITY AWARDS 2021

Strategy through Partnership



Shane McMahon, lead consultant, Horizonscan and Neal Armstrong, head of police, security and resilience, PD Ports; pictured with awards judge, Russell Williams, business continuity lead EMEA & LATAM, Control Risks at Facebook, and host Hal Cruttendon

Winner Horizonscan BCP & PD Ports

The judges: In a highly competitive category, this entry was able to demonstrate some incredible achievements for a recently established working partnership

The entry: PD Ports is a ports and logistics company. Teesport is the biggest of its sites and is the only major port in England to handle more exports than imports. It operates 24/7 and welcomes upwards of 4,000 vessels annually. As well as owning and running this site, PD Ports is the Statutory Harbour Authority with responsibility for the safe use and maintenance of the river.

Horizonscan are business continuity specialists. Based in Kent, the team works with large private and public sector clients across Europe, North America and Asia. The business has grown rapidly since its formation in 2012, and in the last two years alone its workforce has doubled and our turnover increased by 50%. Horizonscan began working with PD Ports at the start of 2020. The partnership looked initially at the capabilities of the organisation across the pillars of resilience. The initial engagement developed into a programme to develop and formalise business continuity management procedures while working towards ISO 22301:2019 certification. As the programme started, the pandemic

WINNER CIR BUSINESS CONTINUITY AWARDS 2021 STRATEGY THROUGH PARTNERSHIP

hit the UK and the programme plans. Many organisations may have decided to put the programme on hold while responding to the crisis of a generation, but PD Ports and its people have resilience in their DNA and made a deliberate choice to 'lean into' the resilience work with Horizonscan. They recognised that COVID-19 was a step-change moment and used it as the spur for a wider, root-and-branch assessment of preparedness across the organisation.

"PD Ports plays a critical role in facilitating the nation's trade, operating in 12 key locations nationwide to provide businesses with essential access to global markets. Our main operation at Teesport is the fifth largest port in the UK and only major port in England to handle more exports than imports. It supports 22,000 jobs and contributes £1.4 billion to the UK economy each year," said Neal Armstrong, head of police, security and resilience, PD Ports. "Directly employing more than 1,300 people, we own and operate well-connected ports along the East coast of the UK; unlocking key markets and providing access to the hub ports across the globe. Our trusted international partners stretch our reach far beyond the UK, allowing services to be delivered throughout Europe and the rest of the world.

"As Statutory Harbour Authority for the River Tees, responsible for safe use and maintenance of the river, we are wholly committed to ensuring that the river plays its full part in supporting the future growth of our region and the UK as a whole."

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